

Pauline Jakubiec

Risk Management Consultant / Risk Advisory Solutions

"I work with a variety of medical groups, physicians, hospitals and clinics to establish comprehensive risk management programs," said Pauline Jakubiec, Risk Management Consultant for the Horton Group. "While developing and implementing these programs, it is important to focus on innovative ways to drive down our clients' costs and anxiety, while limiting their internal workloads."

Pauline Jakubiec arrived at The Horton Group with more than 20 years of medical malpractice claims, risk management and consulting experience. "I have gained extensive knowledge through my previous work as a director with two of the largest hospital systems in the State of Illinois," Pauline stated. "I was very fortunate to be a part of the Provena/Resurrection family, now known as Presence Health, and the renowned Advocate Health Care system." Pauline has taught and lectured extensively, both locally and abroad, on various risk and claims-related topics. Her adept ability to connect with clients and the Horton staff provides an opportunity to successfully impact patient safety, while reducing risk and potential liabilities within the healthcare setting.

Beyond her role and responsibilities at Horton, Pauline is very involved with supporting professional organizations such as the American Society of Healthcare Risk Management (ASHRM) and the Illinois Society of Healthcare Risk Management (ISHRM). She was recently selected to be the Chair for the 2020 term of the ASHRM Chapter Leader Task Force. As for ISHRM, Pauline is serving a two-year term on the Executive Board. This is one of the two Illinois chapters. This organization serves all of Illinois' downstate and collar county facilities, including the specific downstate clientele.

In addition, she is also a member of The Institute for Healthcare Improvement/ National Patient Safety Foundation (IHI/ NPSF), and served as Executive Board Member, Committee Chair and Committee Member of the Chicagoland Health Care Risk Management Society (CHRMS). She is a Certified Professional in Health Care Risk Management (CPHRM), Certified Professional in Patient Safety (CPPS) and maintains an Illinois Producer's license.

Horton's passion at its core is to lead clients to a higher level of performance, which means driving down their cost, workload, and risk. Pauline's industry recognition heightens her abilities and continued efforts of these three core areas of –

- Innovative ways to drive down cost
She will assist customers in their preparations for carrier risk assessments to drive successful outcomes, reduce liabilities, and increase patient safety.
- Limiting internal workloads
Pauline will advise on policy and procedure development including current policies to limit any exposures and tailor these programs to the customers' needs. She will lead the standardization and implementation to optimize our healthcare customers' efficiency.
- Reducing anxiety and risks
Clients will rely on her to assess their office practices and assist with patient situations if needed, as they occur. Pauline can also coach a physician when required to appear before a committee regarding a particular loss/claim. She also provides educational lectures and develops programs for our clients and their staff members to keep all parties informed.
Pauline recently achieved a Masters of Jurisprudence (MJ) in Health Law from Loyola University in Chicago. This was a two-year process while working in a



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dedicated fashion as a Risk Management Consultant at Horton. She also has a Masters degree in Healthcare Management from Finch University of Health Sciences/ The Chicago Medical School, a B.A. in Liberal Arts and Sciences from DePaul University, and a Paralegal Certificate from Roosevelt University. She is widely regarded as one of the leading risk management specialists in the Chicagoland healthcare community.

"I remain enthusiastic about my ability to work with such a dynamic and multi-faceted Healthcare Practice team at Horton,"

EDUCATION

Loyola University, Chicago, IL

- Masters of Jurisprudence in Health Law

Finch University of Health Sciences / The Chicago Medical School, North Chicago, IL

- Masters Degree, Healthcare Management

DePaul University, Chicago, IL

- Bachelor of Arts Degree, Liberal Arts and Sciences

Roosevelt University, Chicago, IL

- Paralegal Certificate

PROFESSIONAL BACKGROUND

The Horton Group

- Risk Management Consultant

Presence Health

- Director Risk Management

Advocate Health Care

- Director Risk Management
- Claims Manager

PROFESSIONAL RECOGNITION

- 2017 The Peggy Cwik Lifetime Achievement Award (CHRMS) Recipient
- 2006 The Greatest Contribution Award (CHRMS) Recipient

Pauline said. "The ability to procure medical malpractice insurance for more than 1,800 physicians throughout Illinois and assist them in such a wide variety of areas is very exciting. I embrace the opportunity to be an advocate to these clients and help provide a single source of contact for their insurance and benefit needs."

ADVISORY BOARD EXPERIENCE:

Illinois Society of Health Care Risk Management (ISHRM)

- Executive Board Member American Society for Healthcare Risk Management (ASHRM),
- Former Chair, Chapter Leader Task Force

Institute for Healthcare Improvement/ National Patient Safety Foundation (IHI/ NPSF)

- Member Chicagoland Health Care Risk Management Society
- Former Executive Board Member

PROFESSIONAL DESIGNATIONS & LICENSING

- Certified Professional in Patient Safety (CPPS)
- Certified Professional in Healthcare Risk Management (CPHRM)
- Producer License (IL)

PUBLIC EVENTS & PRESENTATIONS

- Fourth Annual Mental Health Conference at Prairie State College
- Yea or Nay? Hospital Mergers and Acquisitions



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